

Aumentum Public Access

Provide your constituents easy access to records, property, and tax information on your website.



AumentumTM

TECHNOLOGIES

Experienced Team • Trusted Partner • Innovative Solutions



EASY ACCESS TO INFORMATION

Aumentum Public Access is an easy-to-use and cost-effective solution that is ready to support your government offices in serving their public. Take advantage of increased operational efficiency and reduced foot traffic by using our flexible online offerings in combination with your property tax and CAMA software tools. Our application provides 24/7 services, so your citizens and businesses always feel connected to your office. Offer a higher level of customer service expertise and tax experience, with options for constituents to self-manage the information and services on your website.

Solution Benefits

For Collectors, Assessors, Recorders, and Taxing Jurisdictions who want to empower constituents to do more online, Public Access increases operational efficiency through self-service extensions of the office to reduce inquiries and related costs associated with everyday office traffic. Public Access provides full-service capabilities, innovative design and expert use of technology to meet your customer service needs.

GIS Integration

It provides integrated access to parcel maps and other mapping data. This is especially useful for users wishing to make comparable searches of their neighboring properties.

Increased Self-Serve Features

With a non-ending commitment to enhancing the systems' self-serve features, jurisdictions will be able to offer additional components to their public as they are released.

Website Integration and Management

Jurisdictions can choose whomever they want — local firms, IT department or others—to create and maintain their Aumentum web site.

Upgrade Assurance

As technology demands change, our systems will continue to be upgraded with no on-going programming or consulting requirements by your jurisdiction.

Legislative Compliance

Aumentum Technologies will design your site to always be compliant with your state's legislative demands.

Increased Staff Productivity

By allowing the public to self-serve their informational needs, existing staff has fewer routine tasks to perform and can focus on providing a higher quality of service.



Public Access Highlights

Bring your office online with Aumentum Public Access software! With a comprehensive and customizable website that allows your constituents to do more than pay taxes online. They can view and download reports, upload information to the government office, and file important forms on time without an in-person visit. Public Access makes it simple for you to manage content — you can make as much information available as you choose, from property data and valuation information, to vital records and tax records. Empower citizens to do more online, so your team can focus on more productive tasks.



Reduce Office Traffic

With current data available on your site, the public can use self-service options and reduce your staff's workload.



Property Information

Let the public search records data, CAMA, personal property, and tax data quickly and easily online.



Online Payment

Provides a secure shopping cart experience, ensuring that only correct amounts are paid via website.



Data Security

Aumentum Technologies hosts your website at a Tier 1 facility to ensure your real-time data stays secure.



Site Analytics

Analyze site traffic and trends using tracking reports so you can better serve your constituents.



Instant Support

The customer service hotline and email are staffed by Aumentum Technologies professionals ready to assist.

Partner with Aumentum Technologies

Aumentum Technologies designs, develops, markets and supports a family of tax, valuation and records management solutions for county, city and township governments. For five decades our experienced team has focused on developing and delivering state-of-the-art software to our government customers. Through thousands of installations and deployments around the world, our customers have experienced the benefits of effective property administration, valuation, taxation and document recording for their constituents.



Experienced

We've powered over 1,000 government offices with reliable, innovative solutions. With over 3,000 years of combined experience in collective software development, our staff developed the most in-depth tax solution available today.

We're dedicated to continually improving our products with your feedback. Through our user conferences, ongoing training, and innovation labs, we've heard your feedback about how to make our software work for you.

Innovative

Our team of accomplished professionals develops the highest quality software products on the most modern and scalable technology platform.

We put our expertise to work for our customers across the country to help them better serve their constituents.

aumentumtech.com

Customer Spotlight

"Having the ability for the public to submit eForms through Public Access was a game changer for our department during the COVID-19 crisis. The alternative would have required the public to hand deliver the forms to our offices, or mail in the forms requiring our staff to process the mail manually in the office. Through eForms we were able to continue to serve the public while conforming to the Public Health Orders to shelter in place."

Peter Aldana

**Assessor-County Clerk-Recorder
Riverside County, California**